



Oxley Golf Club

Social Online Booking - Terms and Conditions

1. Delivery Policy

Once payment has been received by the Club, the purchaser is authorised to claim the tee time/s purchased.

All charges made on this web site are in Australian Dollars (\$AUD). All payments made through this web site are processed through a secured gateway layer and upon receipt of payment you will receive an email confirmation.

2. Refund Policy

Oxley Golf Club Inc. does not refund online bookings unless the course is officially closed by Club Management.

Bookings cancelled with at least 12 hours notice will receive a credit to be used at the club for a future date, cancellations with less than 12 hours notice, no refund.

Refunds will only be paid towards the credit card used to secure the booking. In the event of a refund the credit card details must be supplied with the corresponding security pin number. After the confirmation of credit card details, refunds will be issued within working days.

3. No Shows / Credit Notes

In the event that bookings are made in multiples and a player does not show, no refund will be given for the "no show" player. In the event that a player is unavailable to play for the pre-booked tee-time, 12 hours notice must be given to an authorised representative of Oxley Golf Club Inc. and a credit note for the tee-time will be issued. The 'credit note' will be issued within one (1) month from the date of the original booking.

Should the customer not be able to confirm a re-scheduled tee-time, a 'credit' note' will be provided. To redeem the 'credit' the customer is required to reschedule the tee-time/s within one month of the original booking date. Credit notes are issued for Tee-times ONLY and should the customer wish to reserve a tee-time of lesser value the difference is forfeited. Alternatively, if the tee-time is a higher value, the customer must pay the difference.

If the customer fails to re-schedule this tee-time within one month, the 'credit' will be considered forfeited and no refund will be given. Oxley Golf Club Inc. reserves the right to refuse a 'credit note' should the customer not provide 12 hours notice to a Oxley Golf Club Inc. staff member. Should a player of a prepaid group tee-time become unable to play, the Proshop must be advised within 12 hours, should 12 hours not be provided, Oxley Golf Club Inc. reserves the right to refuse to issue a 'credit note' for this non played tee-time.

'Credit note' balance must be used in full before 'credit note' expiry date. Partial credits will not be re-issued.

4. Booking Confirmation

Successful online bookings will receive an automatic confirmation via email. No further confirmation is required.

The Internet booking system is directly linked to the reservation software, and the customer will only be contacted if an Oxley Golf Club staff member has a query regarding your booking.

The customer is required as proof of booking to provide the reference number or the credit card used to secure the booking at the time of registration to the Proshop staff.

Oxley Golf Club reserves the right to alter tee-times without notice due to circumstances outside of our control (e.g. lightening, slow play, course renovations).

Queries, questions or problems with the Oxley Golf Club Inc. booking system, please phone (07) 3379 6322.

5. Tee-time Modification

Bookings cannot be modified online. Should the customer wish to modify or change their booking to an alternative time or date, contact must be made with Oxley Golf Club Inc. 12 hours before the reserved tee-time by phone on (07) 3379 6322. Booking modifications will be at the sole discretion of Oxley Golf Club Inc. staff.

6. Check-In

You must check in with the Proshop a minimum of 15 minutes before your tee-time is due to start. Should you not arrive and register with the Proshop within this time period, you may risk cancellation of your tee-time. In this instance a 'credit note' will not be issued.

7. Liquor License

Oxley Golf Club Inc. prohibits any beverage to be brought onto the premises by the customer in accordance with our Club Liquor License. Alcohol cannot be removed from the Club premises. It is also the Club's responsibility to enforce the Responsible Service of Alcohol (RSA) legislation. Service of Alcohol will be refused to any patron who demonstrates they have consumed excess alcohol. The use of sponsored beverages is solely at the Club's discretion.

8. Course Set Up / Renovations

Minor course renovations including the use, on occasions of temporary greens, tees and holes are considered a necessity for the continuous improvement of the golf course. These scenarios will be avoided if possible, however they will not attract a discounted fee.

8. Smoking

No person is to smoke within the confines of Oxley Golf Club Inc. clubhouse. Patrons may only smoke in the designated outside areas.

9. Dress Regulations

Please ensure that you and your guests are aware of the dress regulations prior to your scheduled tee-time. Dress regulations apply immediately upon entry to the Oxley Golf Club Inc. and pertain to all areas, car parks, proshop, clubhouse surrounds and on the golf course.

10. Eviction

Oxley Golf Club Inc. reserves the right to remove customers from the golf course if the rules of the Club have not been adhered to. No refunds will be given in the event that the customer is removed from the course.